

Family & Friends Questionnaire Responses October 2023

Your responses from your recent visit at Stonebridge Surgery

1. Generally, how easy or difficult is it to get through to someone at your GP practice on the phone?

[More Details](#)

Extremely easy	8
Somewhat easy	11
Neutral	4
Somewhat not easy	3
Extremely not easy	0



2. How easy is it to use your GP practice's website to look for information or access services?

[More Details](#)

Extremely easy	7
Somewhat easy	9
Neutral	8
Somewhat not easy	0
Extremely not easy	1



3. Were you satisfied with the appointment or appointments you were offered?

[More Details](#)

Yes	25
No	1
Maybe	0



4. Overall, how would you describe your experience of making an appointment?

[More Details](#)

[Insights](#)

Moderate	3
Fair	4
Poor	1
Low	0
Very good	18



5. Overall, how would you describe your experience of your GP practice?

[More Details](#)

[Insights](#)

25
Responses

Latest Responses

"Takes about 3 weeks to see your own doctor. Had to see a new doctor but w...

"Very good "

"I have no issues with the practice.. however my experience of the doctor I sa...